



Wednesday, 1 April 2020

PRESS RELEASE

The Ombudsman's Annual Report submitted to Parliament

The complaints filed by citizens and residents of the country to the Greek Ombudsman have reached a new record according to the statistics of the Independent Authority's 2019 Annual Report, which was sent on Tuesday, 31 March to the Speaker of the Hellenic Parliament, Mr. Konstantinos Tassoulas, electronically and by post due to the measures against covid-19.

In particular, over the past five years, the increase in the number of complaints to the Independent Authority has reached 50 %, from 11,502 in 2015, to 16,976 in 2019.

As the Greek Ombudsman pointed out, "The Independent Authority's 2019 Annual Report becomes particularly important as it reflects the state of the administrative mechanism by the end of 2019, i.e. shortly before it was called to face up to the pandemic".

See also:

- The Introductory Note to the annual report
<https://www.synigoros.gr/resources/20200408-an-rep-2019-intro-note.pdf>

INFO: 213 1306600, press@synigoros.gr