



Thursday, April 2, 2020

PRESS RELEASE

Resolving a housing problem of a Greek student abroad

A Greek university student in Germany appealed to the Greek Ombudsman, through her family in Greece, because she was asked to hand over the room of the dormitory in which she resided and move within a short notice, during the pandemic.

Upon receiving the request, the Ombudsman, Mr. Andreas Pottakis, took the initiative to address a personal letter to his counterpart, Mr. Marian Wendt, President of the Petitionsausschuss (Petitions Committee) of the German Federal Parliament (Deutscher Bundestag), requesting the Committee's mediation on the issue with university services. Following constant cooperation between the staff of the G.O. and the staff of the counterpart institution of the Federal Republic of Germany and the decisive mediation of the latter, the issue was resolved within a very short period of time and the student did not have to move.

The Ombudsman is particularly satisfied that, amidst a particularly intense hardship for humanity, efficient cooperation between national Ombudsmen Institutions translates into services of critical importance for the citizens in Europe.

See the attached correspondence:

- Letter
<https://www.synigoros.gr/resources/20200402-ellinida-foititria-epistoli2.pdf>

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